

HEALTHFOCUS SURVEY RESPONSES

FRONT PAGE

Gender	MALE	18
	FEMALE	16
	OTHER	0
Age	15-24 YEARS	1
	25-44 YEARS	6
	45-64 YEARS	14
	65+ YEARS	13
	DON'T WISH TO SAY	0
How long have you been coming to this practice?	LESS THAN 1 YEAR	0
	1-2 YEARS	2
	3+ YEARS	32
	NOT SURE	0
How many times have you visited this practice over the past 12 months?	ONLY THIS VISIT	0
	2-5 TIMES	15
	6-10 TIMES	11
	11+ TIMES	6
	NOT SURE	2
Was this visit for yourself or someone you are caring for?	SELF	31
	SOMEONE ELSE	3
Do you consider yourself to be Aboriginal and/or Torres Strait Islander descent?	YES	1
	NO	33
Which languages do you speak at home?	ENGLISH	34
	ARABIC	0
	CANTONESE	0
	MANDARIN	0
	VIETNAMESE	0
	HINDI	1
	GREEK	0
	OTHER	6
Do you have any of these concession cards?	HEALTH CARE CARD	4
	PENSIONER CONCESSION	6
	ANY VET AFFAIRS	1
	NOT COVERED	23
What is the highest level of education you have reached?	SOME HIGH SCHOOL	5
	COMPLETED HIGH SCHOOL	10
	CURRENTLY STUDYING FOR DEGREE/DIPLOMA	4
	COMPLETED A TRADE OR TECHNICAL QUALIFICATION	15
	POSTGRADUATED DEGREE	0

HEALTHFOCUS SURVEY RESPONSES

MATRIX QUESTIONS

		Poor	Fair	Good	Very Good	Excellent	N/A	Don't Know	No answer	TOTAL
Q1	1		1	3	14	15				33
	2	2	3	8	10	8	2			33
	3	2	4	14	11	2				33
	4		3	6	11	12	1			33
Q2	1			2	9	22				33
	2		1	1	9	22				33
	3	1		3	14	13	2			33
	4			2	7	24				33
	5		1	1	6	25				33
Q3	1			1	2	30				33
	2		1		5	27				33
	3			1	8	24				33
	4		1		5	27				33
	5		1		4	28				33
	6		1		7	25				33
	7			2	4	27				33
Q4	1		1		7	25				33
	2			1	6	26				33
	3		1		7	25				33
	4		1		7	24				32
	5			1	6	23	3			33
	6		1		8	13	11			33
	7		1		9	21	1	1		33
	8			1	6	23	3			33
	9		1		8	21	3			33
	10	1			7	22	3			33
	11	1			5	26	1			33
Q5	1		1	1	8	23				33
	2		1	1	9	22				33
	3			1	9	20	3			33
	4			3	7	20	3			33
	5		1		5	26	1			33
	6		1		7	24	1			33
	7		1	1	8	17	6			33
	8	1		2	10	12	8			33
Q6	1			2	10	21				33
	2			1	8	24				33
	3		1		7	23	2			33
	4			3	7	21	1	1		33

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Q7	1			3	6	23	1			33
	2		1	1	7	19	5			33
	3		1		7	18	7			33
	4		1		5	16	8			30
	5		1		5	16	10	1		33
	6		1		5	19	8			33
Q8	1			2	13	18				33
	2	1		3	12	15	1	1		33
	3	1	4	8	9	9	1		1	33
	4	1		5	5	11	8	2	1	33
	5			1	7	23	2			33
Q12	1				6	9	8		10	33
	2				5	10	8		10	33
	3				7	8	8		10	33
	4			1	5	9	8		10	33
	5				6	9	8		10	33
	6				5	9	8		11	33

HEALTHFOCUS SURVEY RESPONSES

DIABETES MULTIPLE CHOICE

	Yes	No	Not Sure	No answer	TOTAL
Q10	32		1		33
Q11	8	25			33

LONG ANSWER RESPONSES

Question		Survey #
Q2	<i>All visits were similiar; too much waiting time in clinic</i>	30
Q3	<i>All very good 10/10</i>	6
Q4	<i>All very good 10/10</i>	6
Q6	<i>All very good 10/10</i>	6
Q7	<i>All very good 10/10</i>	6
Q9	<i>Length of waiting time</i>	6
	<i>Availability during holidays</i>	2
	<i>All good</i>	6
	<i>I usually try to get first ap as the wait time is usually long</i>	7
	<i>Parking</i>	9
	<i>Waiting time at appointment time but I understand emergencies happen and can delay</i>	14
	<i>It is a bit cramped</i>	15
	<i>Happy. None so far.</i>	23
	<i>Nothing. Doctor is very knowledgeable and professional.</i>	25
	<i>Sticking to appointment times</i>	29
	<i>Cost, waiting time</i>	30
	<i>Bulk bill</i>	31
	<i>Occasional Availability</i>	33
Q12	<i>Diabetes answers are based on monitoring of pre-diabetes and family history</i>	2
	<i>All very good 10/10</i>	6